



# Marvair®

An **ACS** Brand



## Optional Extended Warranty Information

Marvair offers three parts and labor extended warranty options:

### 1. Silver

15 months from the date of original shipment by Marvair or 12 months from the date of original start-up.

### 2. Gold

27 months from the date of original shipment by Marvair or 24 months from the date of original start-up.

### 3. Custom

Specially developed warranties for specific applications where Marvair Standard or Optional warranties don't meet customer needs.

Refer to the following pages for details on each extended warranty option.



## Marvair, Inc. Silver Service™ Warranty



Marvair, Inc. warrants its products to be free from defects in materials and workmanship under normal use to the original purchaser for the period of 18 months from the date of original shipment by Marvair or 12 months from the date of original start-up. If any part of your Marvair product fails within 18 months from the date of the original shipment, or within 12 months from the date of original start-up, whichever comes first, Marvair will furnish without charge, EXW Cordele, Georgia, the required replacement part and pay for the related service labor to replace the failed part. The owner must provide proof of the date of the original start-up. The contractor's invoice, the certificate of occupancy, or similar documents are examples of acceptable proof of the date of the original start-up.

The responsibility of the equipment owner includes:

1. To operate the equipment in accordance with the manufacturer's instructions.
2. To provide easy accessibility for servicing.
3. To check and reset any circuit breaker(s) and/or disconnect(s) prior to calling for service.
4. To keep the unit clean and free of dirt and containment and replace filters as required.
5. To keep the outdoor coil clean and free of leaves, paper, or other debris.
6. To pay the charges incurred when any of the above have not been done.
7. To pay for repair or replacement of any material or part other than those within the Marvair unit or controller.

Marvair will not be responsible for labor, transportation costs, delays or failures to complete repairs caused by events beyond our control. This warranty does not cover:

1. Any transportation, related service labor, diagnosis calls, filter, driers, refrigerant, or any other material charges.
2. Damages caused by shipping, accident, abuse, negligence, misuse, fire, flood, or Acts of God.
3. Damages caused by operating or staging the unit in a corrosive environment
4. Damages caused by improper application of the product.
5. Damages caused by failing to perform proper routine maintenance.
6. Expenses incurred for erecting, disconnecting or dismantling the product or installing the replacement part(s).
7. Products not installed or operated according to the included instructions, local codes, and good trade practices.
8. Products moved from the original installation site.
9. Products lost or stolen
10. Consequential damages or incidental expenses including losses to persons, property or business.
11. Modifications to original unit after it leaves the factory, such as breaking into any part of the sealed systems.

When service is required, it must be performed during normal working hours (8:00 AM - 5:00 PM) Monday - Friday and must be performed by Marvair personnel or a designated Service Representative. Marvair will pay for non-priority shipping costs of the compressor during the first twelve months of the warranty period. After the first twelve months of the warranty period, all costs of shipment and risk of loss during the shipment of the compressor shall be the responsibility of the owner.

The owner of the product may ship the allegedly defective or malfunctioning product or part to Marvair, at such owner's expense, and Marvair will diagnose the defect and, if the defect is covered under this warranty, Marvair will honor its warranty and furnish the required replacement part. All costs for shipment and risk of loss during shipment of the product to Marvair and back to the owner shall be the responsibility and liability of the owner. Upon written request by an owner, Marvair may arrange for remote diagnosis of the allegedly defective or malfunctioning product or part but all costs for transportation, lodging and related expenses with regard to such diagnostic services shall be the responsibility and liability of the owner.

An owner requesting performance under this Warranty shall provide reasonable access to the allegedly defective or malfunctioning product or part to Marvair and its authorized agents and employees.

**THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY OF ANY PURCHASER OF A MARVAIR HEAT PUMP OR AIR CONDITIONER AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE, TO THE FULLEST EXTENT PERMITTED BY LAW. IN NO EVENT SHALL ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE EXCEED THE TERMS OF THE APPLICABLE WARRANTY STATED ABOVE AND MARVAIR SHALL HAVE NO OTHER OBLIGATION OR LIABILITY. IN NO EVENT SHALL MARVAIR BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR MONETARY DAMAGES.**

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. Some states do not allow limitations or exclusions, so the above limitations and exclusions may not apply to you.



## Marvair, Inc. Gold Service™ Warranty



Marvair, Inc. warrants its products to be free from defects in materials and workmanship under normal use to the original purchaser for the period of 30 months from the date of original shipment by Marvair or 24 months from the date of original start-up. If any part of your Marvair product fails within 30 months from the date of the original shipment, or within 24 months from the date of original start-up, whichever comes first, Marvair will furnish without charge, EXW Cordele, Georgia, the required replacement part and pay for the related service labor to replace the failed part. The owner must provide proof of the date of the original start-up. The contractor's invoice, the certificate of occupancy, or similar documents are examples of acceptable proof of the date of the original start-up.

The responsibility of the equipment owner includes:

1. To operate the equipment in accordance with the manufacturer's instructions.
2. To provide easy accessibility for servicing.
3. To check and reset any circuit breaker(s) and/or disconnect(s) prior to calling for service.
4. To keep the unit clean and free of dirt and containment and replace filters as required.
5. To keep the outdoor coil clean and free of leaves, paper, or other debris.
6. To pay the charges incurred when any of the above have not been done.
7. To pay for repair or replacement of any material or part other than those within the Marvair unit or controller.

Marvair will not be responsible for labor, transportation costs, delays or failures to complete repairs caused by events beyond our control. This warranty does not cover:

1. Any transportation, related service labor, diagnosis calls, filter, driers, refrigerant, or any other material charges.
2. Damages caused by shipping, accident, abuse, negligence, misuse, fire, flood, or Acts of God.
3. Damages caused by operating or staging the unit in a corrosive environment
4. Damages caused by improper application of the product.
5. Damages caused by failing to perform proper routine maintenance.
6. Expenses incurred for erecting, disconnecting or dismantling the product or installing the replacement part(s).
7. Products not installed or operated according to the included instructions, local codes, and good trade practices.
8. Products moved from the original installation site.
9. Products lost or stolen
10. Consequential damages or incidental expenses including losses to persons, property or business.
11. Modifications to original unit after it leaves the factory, such as breaking into any part of the sealed systems.

When service is required, it must be performed during normal working hours (8:00 AM - 5:00 PM) Monday - Friday and must be performed by Marvair personnel or a designated Service Representative. Marvair will pay for non-priority shipping costs of the compressor during the first twelve months of the warranty period. After the first twelve months of the warranty period, all costs of shipment and risk of loss during the shipment of the compressor shall be the responsibility of the owner.

The owner of the product may ship the allegedly defective or malfunctioning product or part to Marvair, at such owner's expense, and Marvair will diagnose the defect and, if the defect is covered under this warranty, Marvair will honor its warranty and furnish the required replacement part. All costs for shipment and risk of loss during shipment of the product to Marvair and back to the owner shall be the responsibility and liability of the owner. Upon written request by an owner, Marvair may arrange for remote diagnosis of the allegedly defective or malfunctioning product or part but all costs for transportation, lodging and related expenses with regard to such diagnostic services shall be the responsibility and liability of the owner.

An owner requesting performance under this Warranty shall provide reasonable access to the allegedly defective or malfunctioning product or part to Marvair and its authorized agents and employees.

**THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY OF ANY PURCHASER OF A MARVAIR HEAT PUMP OR AIR CONDITIONER AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE, TO THE FULLEST EXTENT PERMITTED BY LAW. IN NO EVENT SHALL ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE EXCEED THE TERMS OF THE APPLICABLE WARRANTY STATED ABOVE AND MARVAIR SHALL HAVE NO OTHER OBLIGATION OR LIABILITY. IN NO EVENT SHALL MARVAIR BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR MONETARY DAMAGES.**

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. Some states do not allow limitations or exclusions, so the above limitations and exclusions may not apply to you.



## Marvair, Inc. Custom Warranty



Marvair, Inc. warrants its products to be free from defects in materials and workmanship under normal use to the original purchaser for the period of \_\_\_ months from the date of original shipment by Marvair or \_\_\_ months from the date of original start-up. If any part of your Marvair product fails within \_\_\_ months from the date of the original shipment, or within \_\_\_ months from the date of original start-up, whichever comes first, Marvair will furnish without charge, EXW Cordele, Georgia, the required replacement part and pay for the related service labor to replace the failed part. The owner must provide proof of the date of the original start-up. The contractor's invoice, the certificate of occupancy, or similar documents are examples of acceptable proof of the date of the original start-up.

The responsibility of the equipment owner includes:

1. To operate the equipment in accordance with the manufacturer's instructions.
2. To provide easy accessibility for servicing.
3. To check and reset any circuit breaker(s) and/or disconnect(s) prior to calling for service.
4. To keep the unit clean and free of dirt and containment and replace filters as required.
5. To keep the outdoor coil clean and free of leaves, paper, or other debris.
6. To pay the charges incurred when any of the above have not been done.
7. To pay for repair or replacement of any material or part other than those within the Marvair unit or controller.

Marvair will not be responsible for labor, transportation costs, delays or failures to complete repairs caused by events beyond our control. This warranty does not cover:

1. Any transportation, related service labor, diagnosis calls, filter, driers, refrigerant, or any other material charges.
2. Damages caused by shipping, accident, abuse, negligence, misuse, fire, flood, or Acts of God.
3. Damages caused by operating or staging the unit in a corrosive environment
4. Damages caused by improper application of the product.
5. Damages caused by failing to perform proper routine maintenance.
6. Expenses incurred for erecting, disconnecting or dismantling the product or installing the replacement part(s).
7. Products not installed or operated according to the included instructions, local codes, and good trade practices.
8. Products moved from the original installation site.
9. Products lost or stolen
10. Consequential damages or incidental expenses including losses to persons, property or business.
11. Modifications to original unit after it leaves the factory, such as breaking into any part of the sealed systems.

When service is required, it must be performed during normal working hours (8:00 AM - 5:00 PM) Monday - Friday and must be performed by Marvair personnel or a designated Service Representative. Marvair will pay for non-priority shipping costs of the compressor during the first twelve months of the warranty period. After the first twelve months of the warranty period, all costs of shipment and risk of loss during the shipment of the compressor shall be the responsibility of the owner.

The owner of the product may ship the allegedly defective or malfunctioning product or part to Marvair, at such owner's expense, and Marvair will diagnose the defect and, if the defect is covered under this warranty, Marvair will honor its warranty and furnish the required replacement part. All costs for shipment and risk of loss during shipment of the product to Marvair and back to the owner shall be the responsibility and liability of the owner. Upon written request by an owner, Marvair may arrange for remote diagnosis of the allegedly defective or malfunctioning product or part but all costs for transportation, lodging and related expenses with regard to such diagnostic services shall be the responsibility and liability of the owner.

An owner requesting performance under this Warranty shall provide reasonable access to the allegedly defective or malfunctioning product or part to Marvair and its authorized agents and employees.

**THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY OF ANY PURCHASER OF A MARVAIR HEAT PUMP OR AIR CONDITIONER AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE, TO THE FULLEST EXTENT PERMITTED BY LAW. IN NO EVENT SHALL ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE EXCEED THE TERMS OF THE APPLICABLE WARRANTY STATED ABOVE AND MARVAIR SHALL HAVE NO OTHER OBLIGATION OR LIABILITY. IN NO EVENT SHALL MARVAIR BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR MONETARY DAMAGES.**

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. Some states do not allow limitations or exclusions, so the above limitations and exclusions may not apply to you.